



Rent and Mortgage Assistance Program

Northwest Assistance Ministries (NAM) is now processing Rent and Mortgage Assistance applications online.

To apply online go to www.namonline.org

QUALIFICATIONS:

1. You must activate a secure NAM online account and set a password.
2. Prove an unexpected reduction/loss of income, paid emergency expense, or exhaustion of household savings 45 days prior to the date rent or mortgage payment is due.
3. You must supply the required documents.
4. You must complete our client intake questionnaire.

*** PLEASE NOTE:

The selection process is random. If you are selected you will be contacted.

Other NAM Programs

- Joanne Watford Nutrition Center
- Meals on Wheels
- Pediatric Health Center
- Training & Learning Center
- Family Violence Center
- Young at Heart Senior Center
- Emergency Basic Needs
- NAM Resale Boutique

REQUIRED DOCUMENTS:

- Photo identification for adult household members.
- Social Security cards for every household member (Previous year tax return with social security number is acceptable).
- Birth Certificate for children 0-17 years of age (Birth facts acceptable).
- Entire current signed (electronic signatures are accepted) written lease, housing agreement or mortgage statement (dated within last 30 days) in the name of the client applying for assistance.
- Copy of Utility (water, electricity, gas, cable) bill dated within 30 days.
- Proof of household income for the past 45 days.
- Current SNAP award letter (if applicable).
- Current SSI award letter for anyone in the household receiving it (if applicable).
- Unemployment statement (if applicable).
- Proof of loss must be within 30 days
 - o Proof of a reduction of income (wage verification may be required).
 - o Receipt(s) for a paid emergency expense.
 - o Loss of income (termination letter).
 - o Exhaustion of savings (bank statement).
 - o Landlord verification form (to be completed by landlord and submitted).
- Documented proof of doctor's appointment, 1st day of work, interview or homelessness (if applicable).

Step-by-step instructions on how to apply on the back. Turn page over. >>>>

Rent and Mortgage Assistance Program (Cont.)

Please do not come to NAM offices for rent or mortgage assistance.

In an effort to process an overwhelming number of requests for assistance more efficiently, NAM is now taking applications for rent and mortgage assistance online only. Please go to namonline.org and complete the application AND submit the required documents. NAM will randomly pull from the completed files every week for processing. Those selected will be contacted by phone. If your file is not pulled you will be notified by email and given the opportunity to resubmit your file for the following week.

If you need food assistance please visit our intake office in person Monday - Friday 9:00 a.m. to 2:00 p.m.

INSTRUCTIONS:

1. Go to namonline.org
2. Select google language if other than English, located at the top right.
3. Click on "APPLY NOW" button on home page (next to the wooden house picture).
4. In the is new page, scroll to the bottom and click the button "I need to create a NAM online account". Create account with your email and a password.
5. You will receive an activation email to your email inbox. Activate your account from the activation email.
6. Return to the application page and scroll down until you see the button "Create New Application".
7. Fill out application completely AND upload ALL required documents at the same time.
8. Electronically sign and submit application.
9. Receive confirmation email that application has been submitted.

***For more information about
NAM visit namonline.org
15555 Kuykendahl Road
Houston, TX 77090
(281) 885-4555***

